Welcome at Pension zu Hause

Welcome, it's nice to have you here with us. We hope you will enjoy your stay at our guest house and have a great time in and around Uttendorf.

If you have any questions and/or comments, please let us know!

We wish you a pleasant stay.

Liebe Grüße,
Jeroen and Annemijn | 0043-(0)664 455 7485

Good to know

To make yóur stay, and that of the other guests, as pleasant as possible, we set up this information. We kindly request you to take this information to heart and respect the privacy of the other guests.

Meals	Summer	Winter
Breakfast	08.00 a.m. till 09.30 a.m.	07.30 a.m. till 09.00 a.m.
Dinner*	18.30 p.m.	18.30 p.m.

* In the high season weeks in the winter, we serve a maximum from 6 out of 7 days a 3-meal-course, in the summer season a maximum from 5 out of 7 days. Did you not book half board, but would you like to share a meal, please ask us about the possibilities and our not-cooking-day.

Breakfast room and common living room

In the breakfast room as well as the common living room, you have all the space to, for example, read a book, play a (board) game, or share (holiday) experiences with the other guests. Make it yourself comfortable with a drink from the house bar (please note on the list what you've consumed). It is not allowed to drink drinks you brought yourself in the common areas.

Check-in and check-out

You are welcome to check in from 3.00 p.m.
On the day of departure we kindly request you to vacate your room before 09.30 a.m.

Room cleaning

We clean the rooms on Tuesday and Thursday from 9.00 a.m. If you are in the room during cleaning hours we will clean your room in consultation with you.
If you wish clean towels, we kindly request you to leave any towels that need to be changed, on the cleaning-days in the shower on the floor. We do ask you to keep the environment in mind.

The key of your room

The key of your room also fits on our front door, the door of the ski storage and the door of the bike shed.

Smoking

Our whole house is non-smoking, we do not want any smoke in the rooms! If you would like to smoke, we ask you to do this outside the house on the ground floor. Please ask us for an ashtray. In case we dó notice (cigarette) smoke, we reserve the right to charge a cleaning fee of €150,- and demand to immediately leave the pension.

Quiet time: 10.00 p.m. - 7.00 a.m.
We ask you to pay attention to your sound level in the whole pension between 10.00 p.m. and 7.00 a.m. and to take account of the other guests.

(Soft) Drugs
Alcohol abuse, use of (soft) drugs and drug-trafficking are prohibited in Austria. Pension zu Hause maintains a zero-tolerance policy towards any abuse.

Damages and loss of property
If something got broken, that can happen, but please let us know. We hope we can work it out together. In case of loss of property, all costs will be charged to the perpetrator and the jointly and severally liable person.

Visitors
People who have not checked into Pension zu Hause are only welcome in consultation with us. We ask you to stay with these visitors on the ground floor and use the breakfast room and common living room.

Ski boots
Ski boots are only allowed in the rooms for skis in the basement. It is not allowed to walk with ski boots through the house. Please use the door on the other side of the house to collect and bring back your skiboots. Don't forget to close the door after you leave.

Payment
We only accept payments by transferring the amount to our account or cash payments.

Observance house rules
Pension zu Hause has the right to evict guests who do structurally not observe the house rules.

Pension zu Hause is not responsible for any stolen or lost personal items.

We wish you a pleasant stay at Pension zu Hause!

Emergency numbers:		Pension zu Hause | 0043- (0)664 455 7485	
Fire department	122	Red Cross rescue Pinzgau	06542 7870
Emergency doctor	141	Mountain rescue	140
Police	133	Red Cross rescue	144